The Corfton Surgery Newsletter

INSIDE



Welcome to our new quarterly Surgery Newsletter for 2025

E-Consults and Industrial Action

E-Consults and

As you know, Corfton Road Surgery, along with most other surgeries in Ealing, has been taking part in the BMA-approved GP collective industrial action since August 2024.

Industrial Action This means that each doctor will only have 25 patient contacts per day, once that has been exceeded, you will either need to contact us again the next day or phone 111, contact your pharmacy for any minor illness or attend an urgent care centre.

E-consults are open until we reach the capacity. This is now not time limited. When we reach our capacity, the e-consults will close until the next morning. For e-consults please go to our website **www.corftonroadsurgery.co.uk** and fill out an e-consult. Each e-consult received is dealt with by the on call doctor who decides on further management. This might entail either inviting you to come in to be seen face to face by a doctor, usually on the same day or if routine within the next few days or having a telephone consultation with a doctor that day or the next day.

If you are unable to submit an e-consult please call reception for advice. We usually keep a few appointments as emergencies for young children.

How long the industrial action of GP Surgeries will continue for will depend on ongoing negotiations.

Premises News

Premises News

At our last patient group meeting in October 2024, we informed you that we were working on obtaining alternative premises, as our current building was up for sale (though we reassured you our move was not imminent). The new premises we were looking at were in West Ealing and would probably be across two different sites but very close to one another. We reassured you all that nobody would be deducted from our list following the move.

We submitted a business case and an application for approval of the new premises to the Estates Department at the ICB (Integrated Care Board). However, in December we heard that our application had been rejected as the premises were not deemed to be value for money or suitable. It was not all bad news though, as we were told bigger and better premises has been earmarked for us closer to where we are now in Central Ealing. We are still awaiting confirmation of this. However, the move is not likely to take place for another 1-2 years.

We will update you with specifics as soon as we know anything definite.

Staff Changes

Staff Changes and Training

Staff Training

We are a training practice which means we train doctors (registrars) to become GPs. We currently have 2 registrars. Two of our previous registrars have now left, Dr Chloe Moses and Dr Hasan Alaedin. Our third registrar, Dr Sally Al-Ab-Dullah will be staying on with us until February 2026. We have a new registrar, Dr Mohamed Unais started with us on 26th February. We will have a third new registrar starting in May.

Dr Kayur Patel was one of our registrars who qualified in August 2024. He is now working for us as a salaried GP since October 2024. He works all day Tuesdays and Fridays and Thursday mornings.

We are very supportive of staff development and training. We are currently supporting our health care assistants to progress their careers in other areas and we will be training one of our receptionists to become a phlebotomist.



Flu Vaccines

It is not too late to get your flu vaccine if you are eligible. The flu season doesn't finish until the end of March. Eligible patients are anyone who is 65 or over, pregnant women, 2-3 year old children, carers, anyone with diabetes, heart disease, asthma, COPD or any other long

Flu Vaccines

term chronic condition. Please contact the surgery and arrange an appointment to have your vaccination if you still haven't had it.

RSV Vaccines

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The RSV vaccine helps protect against respiratory syncytial virus (RSV).

RSV is a common cause of coughs and colds. Most people get it several times during their life.

It usually gets better by itself, but in some people (especially babies and older adults) it can cause illnesses such as:

pneumonia (a lung infection)

bronchiolitis (a chest infection that affects babies)

These illnesses can cause serious breathing problems. They may need to be treated in hospital and can be life-threatening.

The RSV vaccine is recommended if: you're pregnant – the vaccine is recommended during every pregnancy (from 28 weeks onwards) to help protect your baby after they're born.

And if you're aged 75 to 79 years old. 80+year olds are not eligible at the moment.

If you fall into one of these groups, please contact the surgery to book an appointment to have this vaccine.



Veteran Friendly Practice

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Corfton Road Surgery is accredited by the Royal College of General Practitioners as Veteran Friendly in recognition of the support we give to our former servicemen and servicewomen from all three services. We always strive to keep our records up to date.

If you have ever served in HM Forces, either Regular or Reserve, even for just a short period, please complete this questionnaire:

The questionnaire asks:

- NHS Number
- Have you ever served in HM Forces?

- Details of Service (optional)
- Any comments?

Please e-mail your responses to the surgery e-mail: corftonroad.surgery@nhs.net

In this way we can ensure you are coded as a veteran and you receive the specialised care you may need.

Patient Participation Group

If you have not already done so, please join our Patient Group.

We will be meeting online every 3 months, to hear your views and keep you updated on any changes taking place in the surgery and the wider NHS.

How to join our Patient Group

We always value your opinion. Our Patient Group have always brought a new perspective to our discussions and come up with good ideas. Please get involved in the group by sending us an e-mail (<u>Corftonroad.surgery@nhs.net</u>) for the attention of Vera or Susan. Please include your name and e-mail address and we will add you to our patient group list and invite you to our next meeting which will be at the end of April.

